

Everybody, Everyday: Managing for Daily Improvement

Sustainable Lean:
Why start what you can't finish?

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1 Percent Wildly Successful

Will you follow everyone
else's strategy, or chart a
new course?



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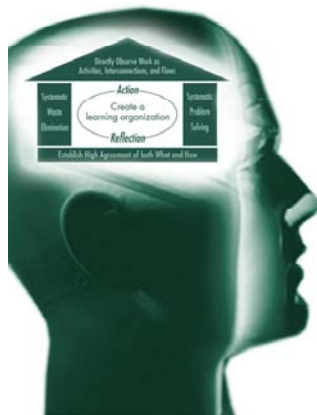
Why Sustainability is Hard

- ✓ Rules & Tools are not enough
- ✓ Principles drive behaviors
- ✓ How do we work at this level?



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How?



- ✓ Change leaders work
- ✓ Manage, don't just lead
- ✓ Work on what's important
- ✓ Make the work visible
- ✓ Learn to observe

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Change leaders work

What percent of your work changes in content or method each month?



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Manage, don't just lead

Do you hold people accountable to standards they've helped create?



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Work on what's important



- Do you have separate lean and business plans?

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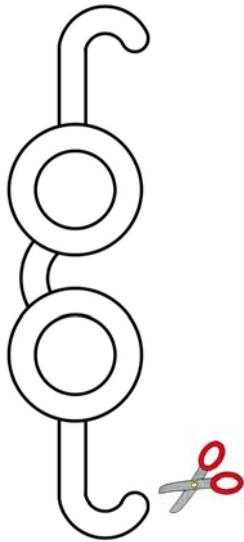
Make the work visible

Do you know when a problem occurs without having to look for it?



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Learn to observe

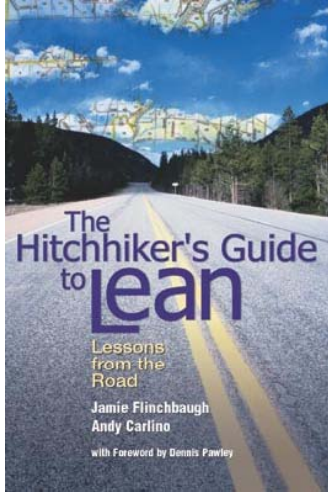
How often do you stand in one spot for more than an hour just to observe?

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Questions

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